

Solar Equinox Promotion Terms & Conditions

1. The promoter is Rinnai Australia Pty Ltd, 10 – 11 Walker St Braeside, VIC ABN 74 005 138 769 (“**Rinnai**”).
2. By making a claim, the Claimant agrees with these terms and conditions.
3. The EFTPOS Gift Card Offer (“**Offer**”) is available to Australian residents, who are not retailers or re-sellers of Rinnai’s products, or the employees and family members of such retailers or re-sellers of Rinnai’s products.
4. All claims must comply with the requirements of these terms and conditions and are subject to verification by Rinnai. Rinnai reserves the right to reject any claim that does not comply with these terms and conditions. Illegible, incorrect, incomplete or indecipherable claims will be deemed invalid.
5. This Offer commences at **12:01AM 01/08/2012** and entries must be received by **5.30PM 12/10/2012** (“**Offer Period**”).
6. This Offer only applies to the purchase and installation of the following Equinox Solar Hot Water Systems (“**Participating Products**”), which must be purchased on or between 12:01AM 01/08/2012 to 11:59PM 07/10/2012 (“**Purchase Period**”):

Participating Products	EFTPOS Gift Card Amount
Equinox Vitreous Enamel Range	\$100.00
Equinox Stainless Steel Range	\$250.00

7. The Offer excludes any other product that was not specified in Condition 6 above.
8. This Offer is limited to residential installations only and expressly excludes products designated for non-residential applications including but not limited to commercial or industrial building applications, projects or similar property developments; motels, hotels, caravans, mobile homes, nursing homes, retirement village complexes and other care institutions.
9. The EFTPOS Gift Card will be mailed to the Claimant within 2 weeks of Rinnai receiving, accepting and processing the completed form and proof of purchase.
10. The EFTPOS Gift Card **does not** have cash access and cannot be used to draw money from an ATM. The EFTPOS Gift Card must be activated online within 3 months of the date of issue and funds used within 6 months at the date of issue and will be valid at any outlet that accepts EFTPOS services. The EFTPOS Gift Card value is GST inclusive and its Terms & Conditions and activations are available at www.activatemycard.com.au/rinnai
11. To be eligible to make a claim, the Claimant must:
 - a. purchase a Participating Product during the Purchase Period from a participating outlet in Australia;
 - b. provide the proof of purchase (being a legible copy of the receipt or tax invoice in the Claimant’s name);
12. Failure to provide a proof of purchase will result in an invalid entry and forfeiture of any right to the Offer. The receipt or tax invoice must clearly specify the Claimant’s name and the store at which the purchase was made during the Offer Period.

13. To redeem the Offer and make a claim, the Claimant must:
 - a. complete an online redemption claim form at www.equinoxsolar.com.au and
 - b. print and send the completed online redemption claim form, together with a copy of the proof of purchase of the Participating Product purchased, to 'Equinox Solar Hot Water Promotion', Locked Bag 6005, Richmond VIC 3121 by **5.30PM 12/10/2012**.
14. Claims, including any re-submission of previously rejected claims, received by Rinnai after **5.30PM 12/10/2012** will not be accepted. Rinnai is not responsible for any lost or missing claims.
15. Rinnai reserves the right to refuse any claim if the Product is returned to the point of sale.
16. The claim can be lodged by a consumer only. Plumber and builders are not eligible to claim. The Claimant may submit one (1) claim per individual.
17. In the event of competing claims to the same product, the right to accept this Offer is vested in the first invoiced purchaser.
18. This Offer is subject to the laws of the State of Victoria. Rinnai to the extent permitted by applicable law, disclaim all liability whether in contract, tort (including negligence), under any statute or otherwise, in relation to the Offer. For any claim concerns please contact Gift Card Planet on 1300 079 267
19. This Offer is not available for any Participating Product sold in conjunction with any other Rinnai's offer including promotions, shop soiled, business associates or friends of staff purchases or factory seconds.
20. All claims become the property of Rinnai. By participating in this Offer, each Claimant consents to Rinnai and its agents collecting and holding the personal information provided under Condition 13 above, unless otherwise advised by the Claimant. Rinnai will use the personal information provided under Condition 13 above for the conduct of this Offer only. The Claimants have the right to access and correct any personal information being held by Rinnai by addressing that request to promotions@rinnai.com.au. Physical documents containing personal information will be destroyed after the end of the offer. Rinnai and its agents will not transfer or disclose the information submitted to any third parties, unless required by law.
21. Rinnai reserves the right in its sole discretion to cancel, terminate, modify or suspend the Offer in the event that the Offer is being interfered with in any way, or if the Offer is not capable of running as planned, or any other causes beyond Rinnai's control.
22. This Offer is only available while stocks last and is not valid for backordered or forward ordered products.