

**LIMITED PRODUCT WARRANTY FOR IPG SERIES
INVERTER**

CWP 004.01

Revision 02

Issue Date: 23.12.2011

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Conergy Pty Limited ACN 112 387 569 (Conergy), places highest demands on the quality of its products that are manufactured in accordance to stringent quality standards and regulations. This warranty is offered to below mentioned inverter models (the Product):

| | | |
|---------------------------|----------------|-----------------|
| Conergy IPG 2000 (vision) | Conergy IPG 3S | Conergy IPG 8T |
| Conergy IPG 3000 (vision) | Conergy IPG 4S | Conergy IPG 11T |
| Conergy IPG 4000 (vision) | Conergy IPG 5S | Conergy IPG 15T |
| Conergy IPG 5000 (vision) | | |

1. Limited Product Warranty

- 1.1. Conergy warrants the Products will be free from defects in workmanship and materials under normal application, use and installation, and service conditions for 10 (ten) years from the date of sale to the original user / purchaser provided that the Products are purchased and installed with Conergy Mounting System(s) and Conergy CPP PV solar modules at the same time (complete solar package), or 5 years warranty when installed with Conergy sourced/supplied Modules and Conergy Mounting System. If the inverter malfunctions or becomes inoperable due to a defect in workmanship and/or material during this warranty period, Conergy will, at its option, either repair or replace the inverter. This warranty transfers from the original user / purchaser to subsequent user / purchaser, but is void if the inverter is moved from its originally installed location.
- 1.2. This warranty does not apply to an inverter purchased and installed/used with any other PV solar systems. Any warranty claims resulting from an inverter being used outside of the scope stated in section 1.1 of this document will be refused.

2. Performance under the Guarantee

- 2.1. The guarantee does not cover adverse effects on the String Inverters, which arose because:
 - the Product was not assembled in accordance with the assembly instructions provided by Conergy,
 - the Product was not transported, installed, assembled, tested or operated pursuant to the applicable statutory norms;
 - the Product was not used in accordance with the agreed technical specifications;
 - the Product was not used in accordance with the agreed purpose of use,
 - the Product was not properly stored before and during installation,
 - interferences with or changes to the Product or its accessories were made without the express consent of Conergy;
 - the Product was exposed to extraordinary environmental influences (excess voltage, magnetic fields, or similar circumstances);
 - the Product was subject to a force majeure (e.g., lightning strike, hail, fire, vandalism and natural catastrophes).
- 2.2. The warranty does not cover any indirect damages, including personal injury or property damage, lost profit, harm to reputation, loss of data, advertising or manufacturing costs, overhead costs and loss of customers as well as costs which result from operational disruptions, removals and/or reinstallation.
- 2.3. If a legitimate warranty claim arises, Conergy shall at its option either carry out a professional repair of the component in question or replace the product/part of the product with a new component. Conergy will acquire title to each replaced component. If the Product in question is no longer manufactured, then Conergy is entitled to provide a different comparable Product (different size, different colour, different form and/or different performance etc.).
- 2.4. The scope of liability under this Product warranty for manufacturing defects stipulated in subsection 1.1 is limited to the purchase price of the Product ONLY.
- 2.5. Performance under a warranty period will not trigger the commencement of a new warranty period nor will it extend the warranty period.

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2.6. Where the product is installed outside the boundaries of a Capital Cities Metropolitan area or where the product is installed outside a 25km radius of an Authorised Conergy Dealer business address, the cost of transport, insurance and travelling will be charged to the consumer.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

3. Territorial Scope / Guarantee Period

- 3.1. The warranty applies geographically to all States and Territories in Australia.
- 3.2. Warranty period for the Product is 10 years as per section 1.1 of this document
- 3.3. The warranty period commences on the date of delivery to the Customer.

4. Warranty Preconditions

- 4.1. The Customer must notify the Conergy Dealer from whom the Product was purchased in writing of any obvious defects within 14 days following receipt and/or installation. The Customer will be deemed to have waived his or her warranty claims, if such notice is not provided.
- 4.2. The benefits conferred by this warranty are in addition to all other legal rights and remedies of the Customer in respect of the Product.

5. Procedures in the Event of a Warranty Claim

5.1. If the Product shows any sign(s) of defects or malfunction, the Customer must contact the Conergy Dealer from whom the product was purchased. When contacting the Conergy Dealer, the following information shall be submitted:

- name, address, postal code and a telephone number
- the model description
- purchase receipt containing the date and vendor's address
- warranty certificate of the faulty Product (if available)
- the date of installation
- the location and address of installation
- detailed description of the observed defects and additional information which could help in analysing the defect

5.2. Conergy may at its option apply one of the three following remedies:

- provide replacement parts necessary to repair the Product,
- replace the Product with same Product; or
- refund the amount the Customer paid, LESS DEPRECIATION, upon its return.

5.3. Conergy or a Conergy Dealer will provide labour to resolve warranty issues during the warranty period. Repair service will be available at the Customer's location where. Conergy will determine how and where repair services are provided, and the Customer may be required to deliver the Product to an authorised location at Conergy's cost with consideration to section 1.7.

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- 5.4. Replacement parts and/or Products will be new or serviceably used, comparable in function and performance to the original part or Product and warranted for the remainder of the original warranty period. Purchasing additional Products from Conergy does not extend your warranty period.
- 5.5. If Conergy requires the return of defective parts/Products, the Conergy Dealer/Customer must return them within 14 days of receiving replacement parts. Failure to return defective parts will attract charges for replaced parts/system and their shipment to the Conergy Dealer or the Customer as the case may be
- 5.6. Sending a Product to Conergy or a Conergy Dealer without previously obtaining consent to do so will result in refusal of acceptance. The Customer shall then be liable for transportation and all other associated costs.

6. OH&S Disclaimer

Conergy and its Conergy Dealers work with and recommend various installation companies to install, test and certify correct installation. Conergy is a supplier of systems only. Each installation must be covered by the installer's insurances, commercial terms and conditions and by the applicable OH&S legislation. Each person that installs assembles or services must comply with all OH&S requirements relevant to the type of work being conducted including, but not limited to, plumbing work, work on heights exceeding 2.5m and electrical work . The customer must ensure that it complies with all its OH&S obligations. This warranty will be void if these conditions are not met.

7. Contact Details for Conergy

Conergy Pty Limited
5 Glyde Court, Malaga, WA 6090
Telephone: 1300 137 602