

# Sunbather Thermal Warranty

## Thermal Warranty – Effective 1st September 2009

- All Claims must be made to your nearest Sunbather Pty Ltd branch
- Replacements do not come with a new warranty period
- Proof of purchase must be supplied
- This warranty applies from invoice date

### **Note:**

This warranty is a 5 year month by month pro-rata warranty. Sunbather will compensate for the number of months that your pool cover does not achieve its intended purpose, if found to be defective in material or Sunbather workmanship (up to the maximum warranty period). The customer is liable for the months the cover has been in use. This warranty is not redeemable for cash and can only be used as a discount on a replacement pool cover purchase from Sunbather. This warranty only applies to the original purchaser and is non-transferable.

In addition to any statutory rights the customer may have, we the manufacturer and supplier warrant that your Sunbather Thermal Cover is guaranteed to continue performing the function for which it was designed, for a minimum of 5 years – Providing the product has been used and maintained in accordance with the original instructions. It is a requirement that your cover is returned to your nearest Sunbather office and all freight costs are payable by the customer. If upon examination of the cover, we determine it to be defective in material or Sunbather workmanship, we will repair or if necessary, replace the cover with the following exclusions:

### **Exclusions to this warranty:**

- The purchaser failing to comply with Sunbather installation instructions.
- Normal wear and tear.
- Any incidental or consequential losses.
- Marginal stretch or shrinkage of the material (up to 5%).
- Overheating the cover in temperatures greater than 40 degrees, either in storage or on the pool/spa.
- Mismanagement of water balance. Do not let your chemical concentration exceed normal, advised levels. Always follow instructions on chemical containers. **Damage caused by incorrect water balance is not a manufacturing fault and will not unduly affect the thermal performance of the cover.**
- The user subjecting cover(s) to stress conditions which may result in tears, undue creases, cuts or damage.
- Acts of god or extreme weather conditions. Under such circumstances we recommend that your cover is removed and safely stored.
- All other cover accessories including, but not limited to, eyelets, sewn edges, straps, cords, & wind skirts.
- Any travel, freight and /or associated with warranty claims.

**Please Note:** Thermal Covers are not safety covers and are not designed to support the weight of humans or animals. Do not attempt to walk on or swim under the cover.